



COVID-19 Update: New Guest Policy FAQ

Q: Is it 3 guests per family per visit or 3 guests per family per day?

A: The original intent was 3 guests per family per day and the Board will clarify this after its meeting on May 27. Watch next week's e-news for details.

Q: Who are counted as "guests"?

A: Non-Member adults, children of all ages and Domestic Caregivers who look after children all count as guests and are limited to 3.

Domestic Caregivers who look after seniors or people with disabilities do not count as guests and may visit the Club at any time with the Members they are caring for.

Q: What if a Member brings more than 3 guests at one time?

A: Only 3 guests are permitted. As the President's message stated "Management and staff are required to ensure that these conditions are met and **have not been granted authority to make exceptions**".

Q: What about children coming as guests? Do they have to show photo ID?



A: We recognize that most children will not carry their health card or government ID. A school card – from their primary or secondary school or from their university – is acceptable. If they do not have any photo ID, we should get their mobile phone number or their parent's mobile phone number.

Q: What if Members and/or guests do not complete the "facility to be used" section?

A: This is required for tracking potential COVID-19 cases, and is therefore a requirement.

Q: Why can't Members sign-in their guests using the computer terminals at Reception?

A: Because this system does not track guest names, ID numbers, facilities to be used, nor does it include a Travel & Health Self-Declaration and signature committing that the information on the form is correct to the best of the Member's knowledge.

Q: Can Members complete their guest forms in advance?

A: Yes, and this will make the sign-in process at the Club much quicker. Extra copies of the Guest Travel & Health Self-Declaration forms are in the lobby and Members may also download and print PDF versions to complete at home.

Q: Some Members are asking why we don't make the sign-in process electronic instead of using paper.

A: The short answer is:

1. Paper is the easiest for everyone to use
2. Paper forms can be updated daily
3. Paper forms require a signature which gives strong legal protection to the Club

Research is now being undertaken into a more long-term solution leveraging the ACC's existing technologies.